**Social Pension Information and Management System.**

1. **STAKEHOLDERS:**
2. *Beneficiaries (Senior Citizen)*

* Needs feedback on the grievance filed;
* Checked the system’s information board for updates and announcements.

1. *Social Worker*

* Needs profiling of their beneficiaries;
* Conduct a validation and updates beneficiary information;
* Access to beneficiary information during disbursement for counter-checking to avoid possible misrepresentation.

1. *Social Pension (Gov. Unit)*

* Needs disbursement reports
* Program implementation status reports,
* Data analysis for terminal reports
* Need to address grievances and program implementation issues

1. **SYSTEM REQUIREMENTS**
2. **FUNCTIONAL REQUIREMENTS:**

* The system must allow the social worker to encode and manage beneficiary information to the database.
* The system should be able to have a data analytics functionality for the planning officer of social pension to conduct data analysis on the system particularly in the program implementation progress.
* The system must be able to generate raw and summarized reports for the reference of program manager.
* The system must grievance management module and feedback mechanism to the complainant.
* The system must be have a strict validation process and be able to generate reports on the possible discrepancies in the database.

1. **NON FUNCTIONAL REQUIREMENTS:**

* The system should be accessible over the internet for the beneficiary to access information and inquiries.
* The system must be responsive enough to be viewed well on mobile phone or computer
* The system can only be access thru encrypted connection (https) for security reason.